

SEMI-AUTOMATIC BI-FOLD TROUBLE SHOOTING PROCEDURES

Trouble	Probable Cause	Probable Solution
Only the Right or Left Door Opens	<ol style="list-style-type: none"> 1. Loose roller strap (Top or Bottom Strap) 2. Broken roller strap assembly 3. Loose roller set screws(s) 	<p>Adjust and tighten</p> <p>Replace and adjust</p> <p>Adjust and tighten</p>
Door does not Open	<ol style="list-style-type: none"> 1. The pull-strap assembly is loose or broken 	<p>Replace . Or, adjust and tighten</p>
Door are Misaligned	<ol style="list-style-type: none"> 1. The roller strap is loose or stretched 2. Loose Roller set screws(s) 3. Bent Hinge 	<p>Adjust and tighten</p> <p>Adjust and tighten</p> <p>Replace hinge assembly</p>
Doors are not Closing	<ol style="list-style-type: none"> 1. Return spring out of adjustment 2. Return spring or strap is broken 3. Push bar is dragging on bottom plate 4. Doors are dragging 	<p>Adjust and tighten</p> <p>Replace and adjust</p> <p>Check for proper installation</p> <p>Loosen hinge screws and realign door</p>
Push Bar Remains Under Base	<ol style="list-style-type: none"> 1. Travel adjuster is loose or broken 2. Pull strap broken 	<p>Replace or adjust and tighten</p> <p>Replace and adjust</p>